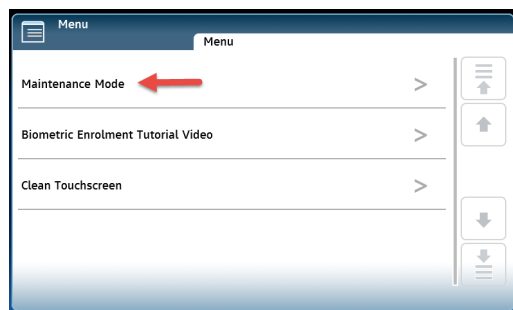


Instructions for factory reset and reapplying IP settings

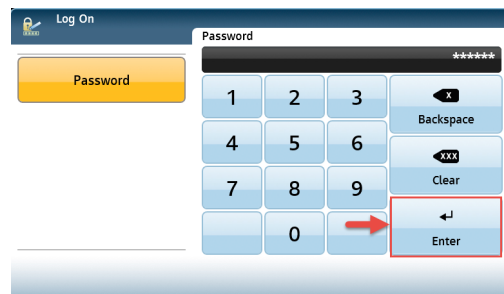
1. On the clock access the Maintenance Mode by selecting the following button on the Intouch terminal –



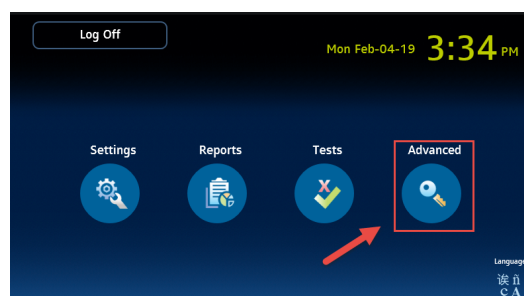
2. Select Maintenance Mode –



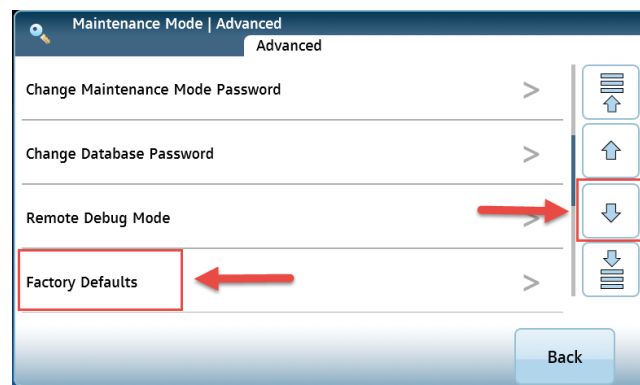
3. Enter passcode 115190 and press Enter



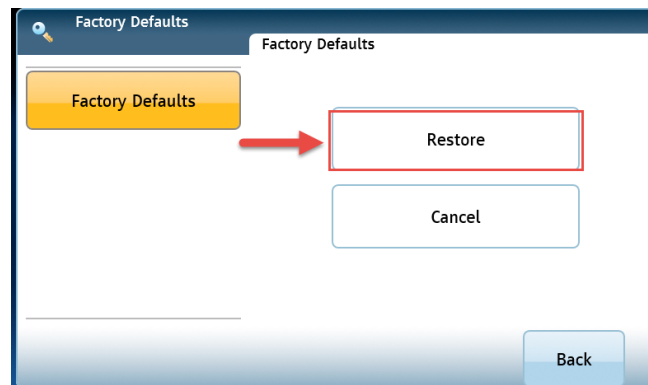
4. On the Home Screen select Advanced –



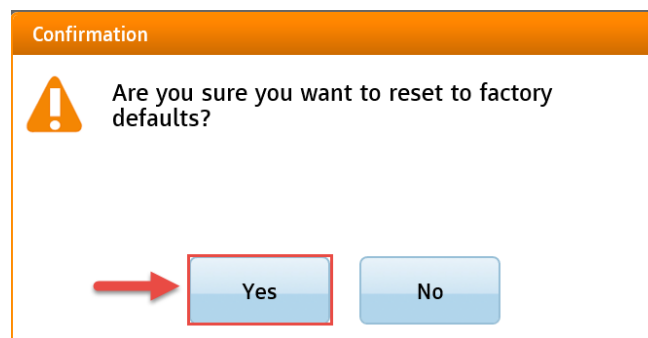
5. Use the scroll arrow to display Factory Defaults –



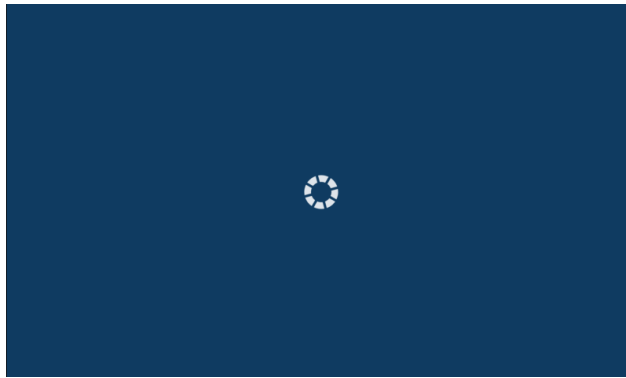
6. Select Restore -



7. Select Yes on the confirmation screen –



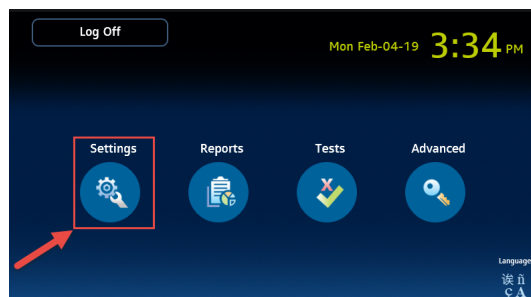
8. The clock will then be restored back to factory settings and will display a blue screen with a spinning wheel –



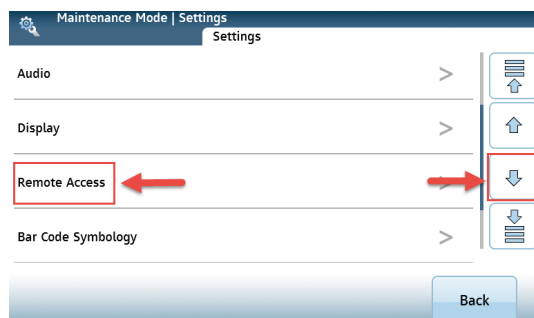
9. Once the clock is reset log into the Maintenance Mode by selecting the highlighted button and enter password 115190 –



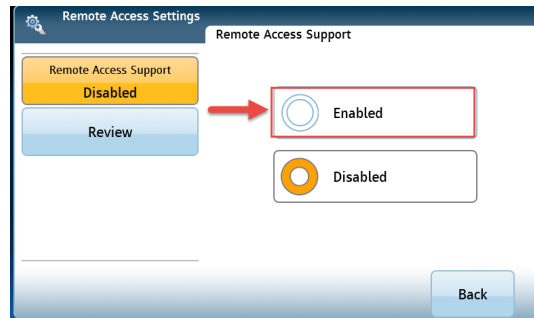
10. Once in the Maintenance Mode select Settings –



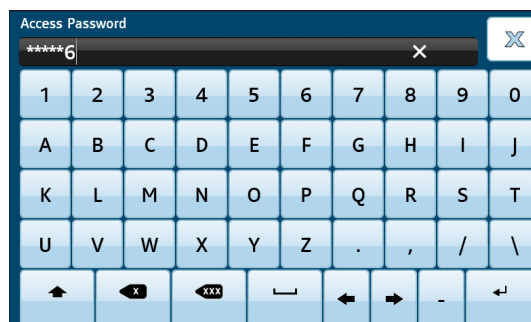
11. Once in the Settings menu use the scroll arrows and select Remote Access



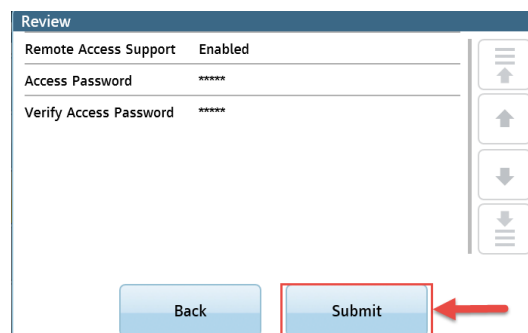
12. When in the Remote Access menu select Enabled –



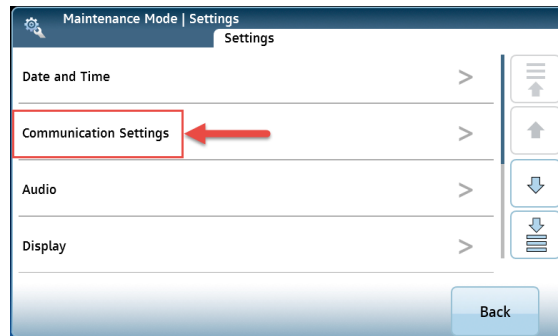
13. Enter passcode 123456 and verify the passcode by re-entering 123456



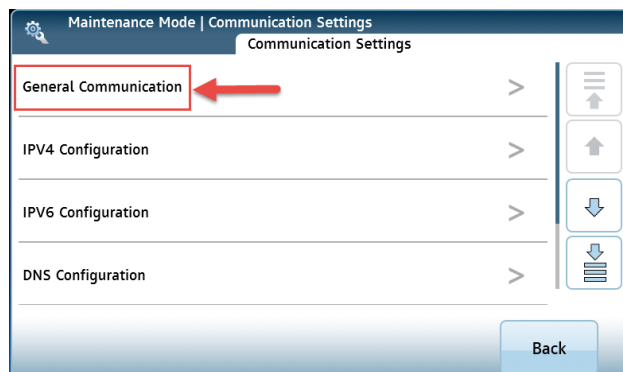
14. Confirm the passcode –



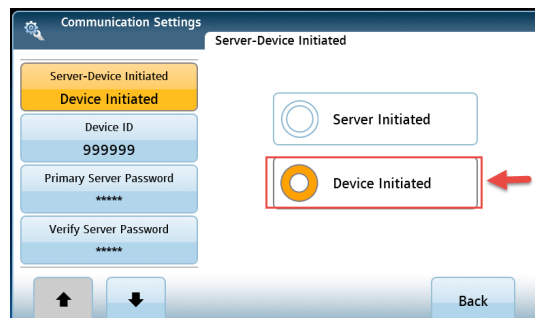
15. When back in the Settings menu select Communications Settings –



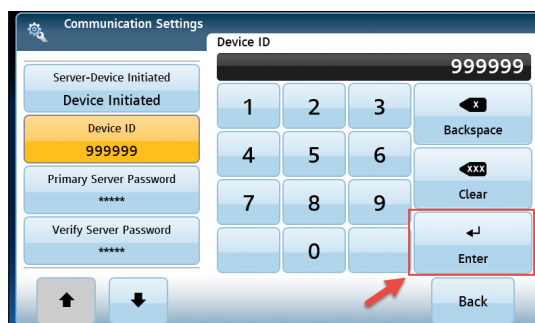
16. Select General



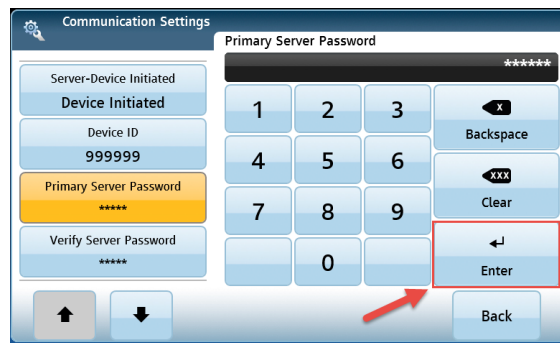
17. Select Device Initiated –



18. Select Device ID 100054 and press Enter –

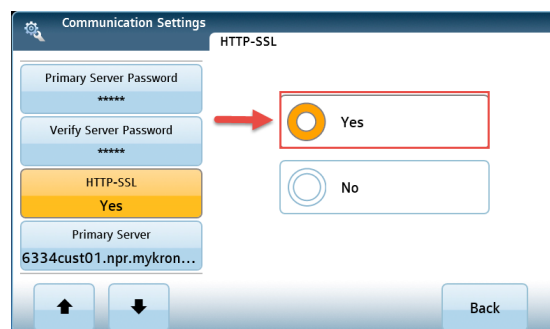


19. Enter Primary Server password – 123456 and press Enter –



20. Verify the Primary Server password by re-entering 123456

21. HTTP SSL select Yes –



22. On the Primary Server menu enter 35.244.174.214 and press Enter –



23. On the Primary Server port enter 443 and press Enter –

Communication Settings

Primary Server Port

443

1 2 3 Backspace

4 5 6

7 8 9 Clear

0 Enter

Back

24. On the Primary Server instance ID enter 5034 and press Enter

Primary Server Instance ID

5034

1 2 3 4 5 6 7 8 9 0

A B C D E F G H I J

K L M N O P Q R S T

U V W X Y Z .

Shift Backspace Clear Space Enter

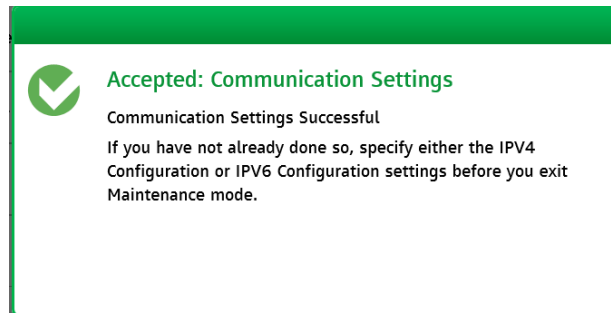
25. On the Review screen select Submit –

Review

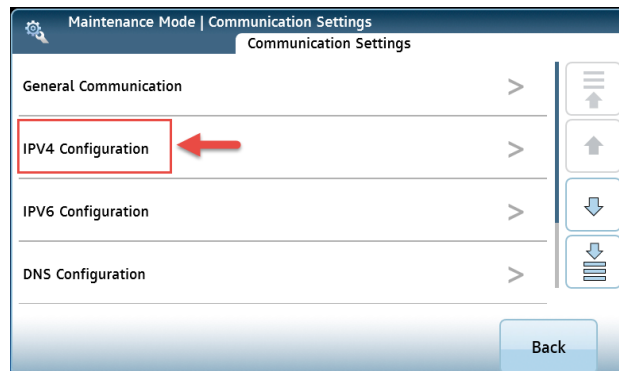
Server-Device Initiated	Device Initiated
Device ID	999999
Primary Server Password	*****
Verify Server Password	*****
HTTP-SSL	Yes
Primary Server	6334cust01.npr.mykronos.com
Primary Server Port	443
Primary Server Instance ID	5034

Back Submit

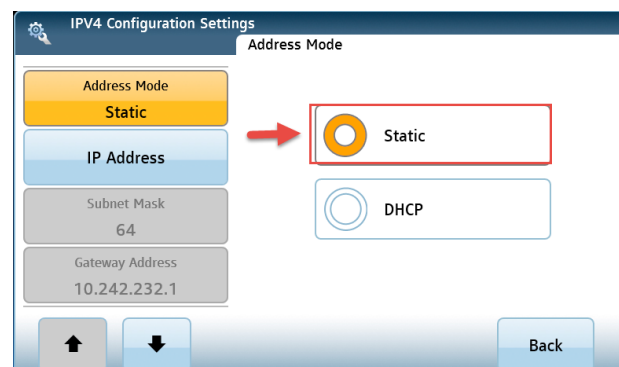
26. The following confirmation message will be displayed –



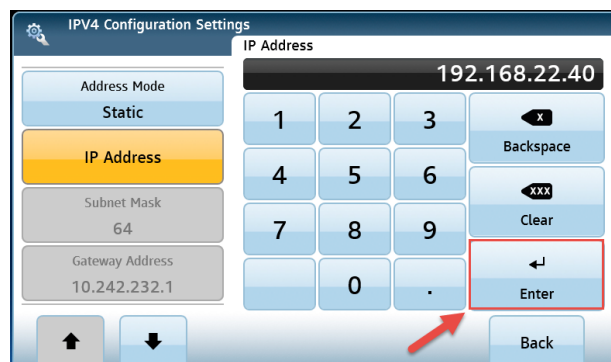
27. Click on the screen to return to the settings menu, select IPV4 Configuration



28. Select Static –



29. Type in the IP address provided by ITSD and press Enter-



30. On the Subnet Mask menu select **255.255.252.0** and press Enter –

The screenshot shows the 'IPV4 Configuration Settings' screen with the 'Subnet Mask' menu selected. The left sidebar lists 'Address Mode' (Static), 'IP Address' (192.168.22.40), 'Subnet Mask' (64), and 'Gateway Address' (10.242.232.1). The main area displays a numeric keypad with the value '255.255.252.0' entered. The 'Enter' key is highlighted with a red box, and a red arrow points to it from the bottom right.

On the Gateway Address Menu enter **the details provided by ITSD.**

31.

The screenshot shows the 'IPV4 Configuration Settings' screen with the 'Gateway Address' menu selected. The left sidebar lists 'Address Mode' (Static), 'IP Address' (192.168.22.40), 'Subnet Mask' (255.255.252.0), and 'Gateway Address' (10.242.232.1). The main area displays a numeric keypad with the value '192.168.1.254' entered. The 'Enter' key is highlighted with a red box, and a red arrow points to it from the bottom right.

32. Select Auto on the Speed Menu

The screenshot shows the 'IPV4 Configuration Settings' screen with the 'Speed' menu selected. The left sidebar lists 'Subnet Mask' (255.255.252.0), 'Gateway Address' (192.168.1.254), 'Speed' (Auto), and a 'Review' button. The main area shows a list of speed options: 'Auto' (checked), '10 Full Duplex', '10 Half Duplex', '100 Full Duplex', and '100 Half Duplex'. A red box highlights the 'Auto' option, and a red arrow points to it from the right.

33. On the Review screen double check the details you entered are correct.

If All details are correct, click Submit

Review	
Address Mode	Static
IP Address	192.168.22.40
Subnet Mask	255.255.252.0
Gateway Address	192.168.1.254
Speed	Auto

Back

Submit

34. The confirmation screen will then be displayed.



Accepted: IPV4 Configuration Settings

IPV4 Configuration Successfully Done.
If you have not already done so, configure the Communication settings before you exit Maintenance mode.

Confirm back to ITSD when this has been done.